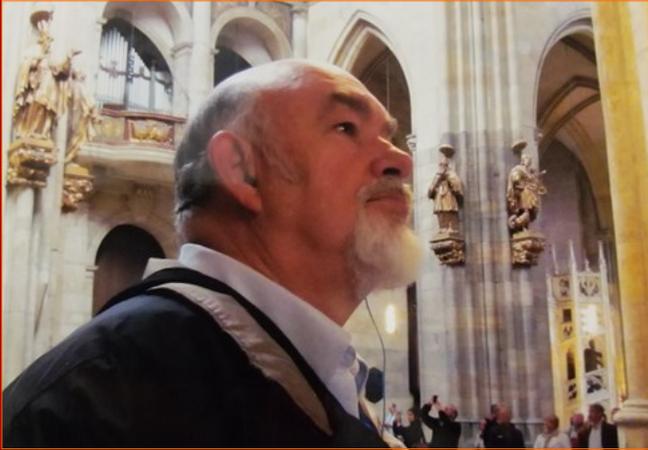


## FAREWELL TO THE CHIEF



At the end of this year, our Chief Executive Officer leaves Horizon. He was supposed to retire last year but the Board of Directors asked him to stay until December 31, 2018.

Norman Edward Mudd, who has served Horizon under the agency's various names for 27 years, is retiring. He has served well and he was able to maintain the agency above water, under many difficult times through Arizona's changes of health philosophy. Somehow, he always knew what storm was in the horizon, and he was one step ahead of the changes with a keen intuition of what was about to come.

Yes, we have been amazed of how he was able to foresee what was coming and therefore was able to prepare the agency to withstand any political monsoon storm coming our way. Horizon was able to stand firmly when the winds, the dust storms and the rain knocked power lines, trees and flooded the washes and the streets. We saw many agencies disappear quietly in the midst of the storms, but somehow, Horizon withstood the storms because it was always prepared and had already begun the changes necessary to survive. Mr. Mudd was amazingly intuitive and had the ability to understand the politics of integrated health, mental health, primary care and business. He fought against some changes; other times he went with the changes because he knew what was ahead.

### He followed Kenny Roger's rule:

*Son, I've made a life out of readin' people's faces,  
Knowin' what the cards were  
by the way they held their eyes ...  
If you're gonna play the game, boy,  
you gotta learn to play it right. . .  
You've got to know when to hold 'em,  
know when to fold 'em ...*

At the end of the game, Horizon was bigger and better. Mr. Mudd, although introverted, somewhat shy and intense, is a man of integrity, dignity and loyalty. The intensity comes from his heart because he cares deeply. He is from the old school possessing a high set of values which society is forgetting. He has loved the agency, the people he worked with and although at times he might have seemed not to hear you, he always did, and in a few days he'd come to you and would tell you, *"the other day you said . . . and I've been thinking . . . it was a good idea."*

Mr. Mudd had the dream of opening an inpatient behavioral health facility for Horizon. The dream was there several years ago before AZ began the changes into integrated health. At times it seemed to be an impossibility but intuitively, he was determined to do it. First came Yuma and he loved the way the Adult Observation program developed. Everything fell in place with incredible support and wonderful people. He is so proud of the Yuma program and our staff. It was the first observation unit in Horizon, the pilot that was successful because the staff is totally dedicated and feel ownership of their program. Then the focus was in Florence, a full, complete Community Health Center which completes Mr. Mudd's dream. It is well on its way to becoming a full-fledged program for adults and children. Mental health has reached a new and higher level.

Mr. Mudd was a dreamer and a visionary when he began his path through Horizon, but he didn't know it. He just created program after program, and was highly respected at the State and Federal levels. He was often approached for advice and although not everybody agreed with him, they often went ahead and followed his lead. Time after time they realized that somehow Mr. Mudd was able to see the future and was ahead of the game. He was instrumental in creating change within the agency and Arizona. He always knew *"when to hold and when to fold."*

The entire staff of Horizon Health and Wellness wishes you, Mr. Mudd, a happy and peaceful retirement. May you be able to travel the world and read the hundreds of books waiting for you. Now you will have the time to go through your collection. Next time you have *"to hold"* or *"fold"* it will be for your own personal gain. Best of luck in your future path. We thank you for the many years of your fearless leadership.

***You will be missed.....***

# Florence Community Health Center

## FLORENCE HEALTH CENTER KEY STAFF

**Julie Flack:** Chief of Inpatient and Crisis Services.  
Julie supervises the Crisis Observation Unit and the Bridge Clinic

**Billie Holliday:** Chief Operating Officer  
Billie oversees HHW's Outpatient Behavioral Health

**Denise Shively:** Nurse Manager.  
Denise directly supervises staff working on the Observation Unit.

**Faveola York:** Medical Practice Director  
Faveola oversees HHW's Primary Care Services

**Valerie Carpenter:** Director  
Valerie supervises Outpatient Behavioral Health staff

**Jennifer Enders:** Clinical Advisor  
Jennifer provides clinical oversight for Behavioral Health participants

**Kelly Keys:** Family Nurse Practitioner

**Sheri Walker:** LMSW, Clinician II

**Andrea Mujunen:** BS, Integrated Health Specialist

**Barbara Joynes:** BHT, Care Manager

**Anahi Guerrero:** Medical Assistant

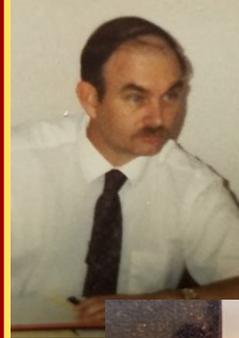
**Lisa Montijo:** Medical Assistant

**Megan Bagby, HCPP**  
Megan will be providing direct support services for all populations.

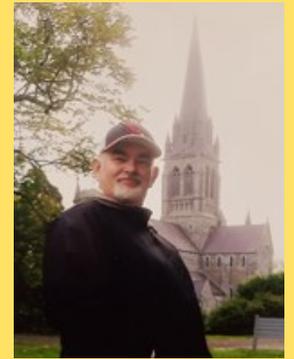
## The Man Behind the Suit



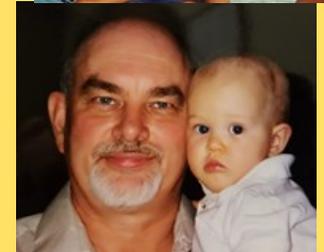
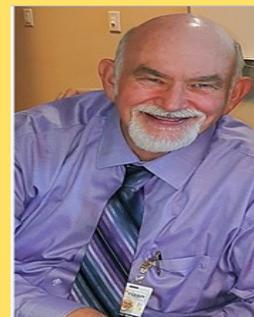
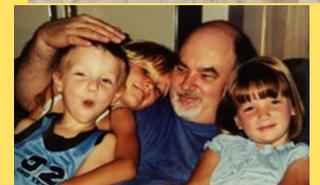
My favorite things.....  
-Chocolate con churros in Madrid



Ireland



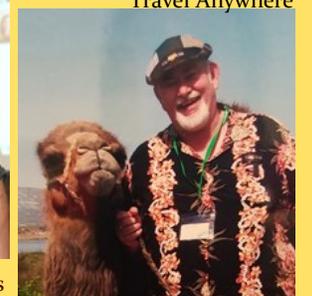
My family



Travel Anywhere



Cardinals and tailgating with friends



## Honoring Our Special Employees

Once in a long while we meet someone who has the heart beating at the right rate and in the right place. Someone who is born to be a social worker from his first breath. Someone who is always aware of those needing assistance and is there to help before he is asked. He started working for HHS November, 1994. He left for some time, gained new valuable experiences and returned to work for HHW. We may find him in his office, in the NAMI Walk or in the Saturday Market in our Park. He may be carrying tables, serving icees or talking to an elderly person.

This wonderful human being was born in the town of Kingston upon Hull and his family moved to the country when he was 9 years old. Since that time this little boy wished to be in the United States and dreamed of living in Manhattan or San Francisco.



### Welcome Roman Madsen, PA-C

Roman Madsen is one of our bilingual Psychiatric Physician Assistants. He was born in Mesa and lived 2 years in Mexico City where he mastered his Spanish. He completed his undergraduate work in Utah Valley University and his graduate work at Pacific University in Forest Grove, Oregon. He did his medical rotations in Ohio, Colorado, Utah and Washington. This was a great experience since he was exposed to a diversity of cultures and people.

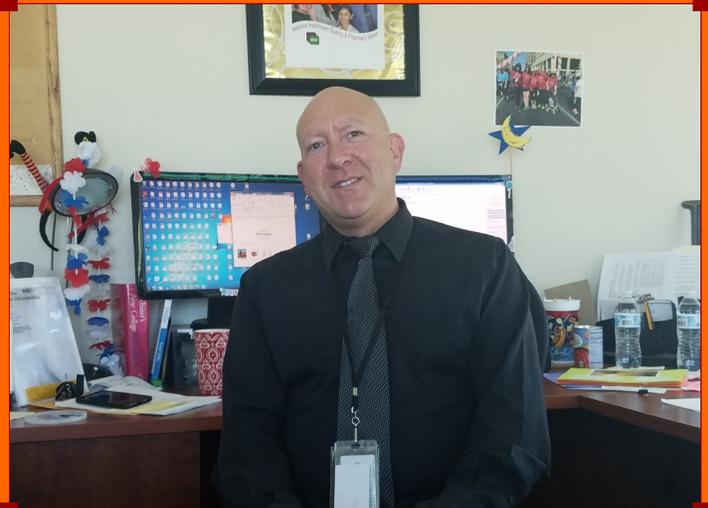
Roman is married and the father of two lovely daughters, 7 and 4 and a two month old baby boy.

As I sat with him in the interview, I was thinking his patients are very fortunate. He is a young, bright and peaceful individual able to project an aura which makes you feel "all is well."

His philosophy of life and positive attitude demonstrates he is a genuine and caring individual who wants to help everyone find peace and learn to love humanity. His inner calmness and peace comes in part because he meditates daily. This has led him to develop a mind strengthening program to teach his clients. He stated people usually come to see a doctor with the expectation medication will heal them but what he is giving them is self-reliance. He coaches them to develop the inner strength to solve the problems and create a new life.

Horizon has hired an exceptional human being. One that has the passion and the dedication to make this a better world, one person at a time.

We are pleased to have Roman Madsen, Psychiatric PA-C as part of HHW Team and happy to introduce him to the communities we serve.



He continued dreaming while he worked on the farm. As a young man he also worked security, grocery store, a restaurant and a gas station attendant. Quite a versatile background

He studied at the University of Lincolnshire and Humberside at the Nottingham Road Campus, and obtained his degrees in Social Work, with high honors, becoming a Licensed Social Worker. He started his social work career at the Hull City Council where he worked for almost 18 years. He handled group homes, the Juvenile Detention Center, and Children and Family Services (DCS), as an Addictions and Juvenile Probation counselor.

Finally he made his dream a reality. He came to Arizona and was hired by Horizon. For over a decade he has demonstrated many talents and abilities for administration and today we find him overseeing Quality Management and Compliance for inpatient and outpatient services. The departments review documentation ensuring the agency's progress, billing compliance, managing and overseeing audits, and Quality of Care issues. Besides these tasks, we find him in the community coordinating events or helping someone he just met. He is the HHW Team Captain of the Annual "NAMI Walks."

Horizon is lucky to have such a loyal and excellent employee and is proud to have such a highly intelligent, friendly, caring and just plainly amazing person. We all hope he will stay with the agency for many more years to come.

**Robert Parkinson, Dip, SW, BA, Hons SW, MSW**

**We salute you.**

# Horizon All~Stars ~ NAMI Walks 2018



## Upcoming Events

- Nov. 2: Youth Matter ~ Celebrate Youth - 9 am to 2 pm - Redemption Church, 275 W. Viola Street, Casa Grande
- Nov. 3: Artisan Market - 9 am to 12 noon and Open-Mic for Students 6 to 8 pm @ EHP/AJ
- Nov. 12: Veterans Holiday
- Nov. 17: Open Mic Event for Students, 6 to 8 pm @ EHP
- Nov. 22 & 23: Thanksgiving Holiday

### Contributors to Viewpoint

Alicia Alvarez

Gustavo E. McGrew

**Horizon**  
*Health And Wellness*



625 N Plaza Drive  
Apache Junction, AZ 85120

The *Viewpoint Newsletter* is published monthly to provide information on activities taking place within HHW and its many statewide programs. Please let us know what you think by sending us your feedback or suggestions to:

[gustavo.mcgrew@hhwaz.org](mailto:gustavo.mcgrew@hhwaz.org)

Thank You ~ Gracias!